

Conference Center

Conference Manager

Conference Manager gives you continuous support for your most important, highly visible conferencing events. Experienced operators actively manage the conference and offer assistance for queuing questioners, polling participants and exchanging information with the conference host.

Features

- Enables your highly visible calls to run smoothly
- Allows you to get the most out of your meeting with participant lists, queuing and polling features and post-conference reporting
- Provides an “insurance policy,” knowing the operator is always available to assist in solving any unforeseen issues
- Allows you to manage your call through a secure web browser and ViewPlus™

Much like the way your office manager keeps the office running smoothly by tending to all of the administrative necessities, our Conference Manager performs this same function for your conference, enabling you to concentrate on the content and the flow of the call without having to worry about any of the details.

What’s more, any of our Web Conferencing services can be integrated with Conference Manager calls. The integration of audio and web conferencing tools into a single meeting allows for a most productive event – the power of the web combined with the passion of the voice.

Each of our Web Conferencing services includes a menu of presentation and/or collaborative tools that will enable you to best illustrate a new product concept or resolve an outstanding business issue. Whether you are giving a formal presentation to an audience of hundreds or brainstorming with a tight-knit group of colleagues, there is a web conferencing option right for you.

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Event Manager

Event Manager is a powerful suite of online tools that provide advanced registration of participants, automated conference entry, and online management of Conference Manager calls.

Features

- Customize and brand the online registration page for your event with your logo, background colors, and promotional information.
- Specify the information to be collected during the registration process.
- Use your Online Account Dashboard for viewing event reports before and after the event.
- Use your Online Account Dashboard to:
 - View a list of all participants on the conference.
 - Manage your Q&A session (Demote, Promote, or Remove participants from queue).
 - Monitor polling results in real-time.

With Conference Manager, the presence of the operator on the call provides you with a valuable resource to deliver a whole host of conferencing options designed to give your important meetings the attention they deserve.

Communications Line – enables an operator to speak privately with the host during the call to provide updates as specified by the host. Examples of such updates would be the status of call participants, who is in queue and what polling trends may be.

Polling – enables the host to ask a series of questions to the participants. The host may pose questions with up to nine possible responses.

Queuing – allows conference participants to “line up” to ask a question using their touch-tone telephones. The participants will be greeted individually and announced to the call.

Sub-conferencing – allows two or more parties to hold a private discussion while the conference call is in progress. Sub-conferencing participants may leave and rejoin the conference call as often as they wish.

Recording and transcription services – enable you to increase the shelf life of your important call events.

We believe that conferencing should not only change the way you do business – it should improve your business processes by increasing productivity and simplifying your business day. We are dedicated to making you and your organization look good by providing audio, web and videoconferencing services that help you maximize every meeting opportunity – anywhere, at any time. Our goal is to ensure that each event is a productive, positive, “no surprises” experience.